

MEDICAL STAFF SERVICES NEWSLETTER



April 2018

COMINGS AND GOINGS

IN THIS ISSUE

FEATURE

Comings and Goings

FORWARD THINKING

From the Chief Medical Officer

DID YOU KNOW...

Upcoming events and information

MIDLAND QUALITY ALLIANCE

Introductions and Information

WELCOME OUR NEW PROVIDERS:

Sandra Castillo, FNP
Beatriz Escobar, MD
Lisa Halpert, NP-C
Samuel Ramos, Jr., SCT

Family Nurse Practitioner-Certified
Vascular & Interventional Radiologist
Nurse Practitioner – Certified
Surgical Scrub Tech

Premier Physicians
MTVIR
Premier Physicians
WTO

GOOD BYE AND WELL WISHES TO:

Catalina Baia, MD
Michael N. Becker, MD
Tara Deaver, DPM
Dolly Doctor, MD
Jane L. Kapral, MD
Aneesa Majid, MD
Van S. Mask, MD
Beezer Moolji, MD
Karen M. Perl, DO
Stuart Small, MD
Noah Wempe, MD
Johnny L. White Jr., MD

NICU
OB/GYN
Podiatry
Internal Medicine
Pediatrics
Vascular/Interventional Radiology
Emergency Medicine
Pediatrics
Physical Med/Rehabilitation
Pain Management
Diagnostic Radiology
Anesthesiology

Core Action Value # 4

COURAGE



Fear is a natural, hardwired human emotion. You cannot conquer fear; you cannot drive it out of the workplace. The secret is to make fear your ally and not allow it to be your enemy.

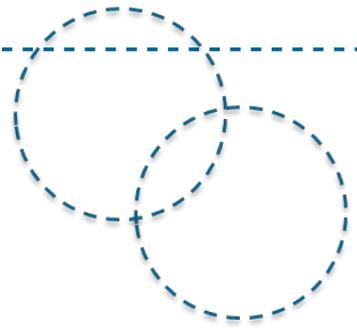
HAPPY SPRING!





forward
thinking

LAWRENCE WILSON, MD, MBA, FACEP
 Chief Medical Officer | Vice President, Medical Affairs
 432-221-4976 office
 432-416-0059 cell
lawrence.wilson@midlandhealth.org



Trauma Success in ED and OR

We had a tremendous case pass through the ED and the OR a couple of weeks ago, a 12-year-old girl presented with multiple stab wounds to the chest in an attempted homicide/suicide that was half successful.

As most of you know, ER thoracotomy for penetrating trauma has about a 10% survival percentage; Dr. Parker Bassett saved this little girls life, as did the entire ED, Trauma and CVOR surgical teams at MMH.

Stab wounds separated ribs from sternum and punctured the heart. She was dying of cardiac tamponade, Dr. Parker Bassett opened her chest in the ED and relieved the pressure, buying time; Dr. Kirit Patel was called in emergently and took her to the OR and repaired a right ventricle stab wound; she was transferred to UMC, Lubbock.

Dr. Dimitry Klyuy led the ED trauma response team along with RN's Abby Villa, Ana Rodriguez, Beth Roberts, Molly Rogers and Adrian Ramirez; Nichole Cardenas was acting UC and supported essential communication. Dr. Chip Klunick provided critical help with airway and vascular access as part of the trauma team response in the ED. Once transferred to the CVOR, expertise in saving her life was provided by the team led by Drs. Kirit Patel and Mike Jones: Daina McLendon, RN, Jenny Delk-Fikes, RN, Kristi Foran, BSN, RN, CNOR, Karen Ward, MSN, FNP-C, CNOR, Miriam Molinar, BSN, RN, Ochino Kokumu, MSN, RN, Reagan Wheeler, CST, Samuel Baumgardner, PA-C, Shawna Claeys, RN, and Ray Marquis, LP, CCP. A special shout out to Steve Johnson, who acted as a liaison for the blood bank throughout the case.

A report from UMC, Lubbock includes the trauma surgeon, Dr McGill, stating MMH saved this girls life. The cardio vascular surgeon stated MMH provided perfect care, very well managed. UMC reported, as of last week, the patient has had all chest tubes removed along with wires. She did not had to return to the OR. She is ambulating and having breakfast in the cafeteria. She was expected to be discharged with home health physical therapy. Later, she will go the Texas Children's hospital to have VSD repaired.

She is being seen by psychiatry and child life specialist- both say she is coping well with the events. She has a strong support system. Nursing and physicians report she is in good spirits.

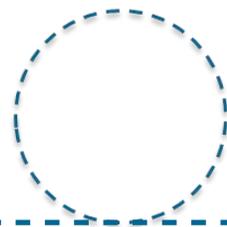
There was exceptional communication and team work exhibited in this case and it saved a life in a setting that has about a 99% mortality. She has multiple levels of scars to heal- physical and psychological, but we can be proud of our team work here.

Situations such as these provide a sober reminder of our own lives blessings.

Wherever the art
of medicine is
loved, there is
also a love of
humanity.

– Hippocrates





Preparation for Go-Live/Beacon Project

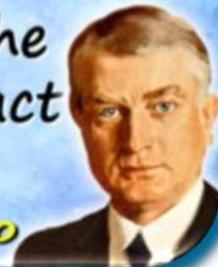
As we prepare for go-live on 1 June, about nine weeks from now, it is important to consider work flow and efficiency in the immediate post-go-live period. Other sites have found a substantial drop in productivity while end-users learn to work within the new platform. Even with all the hard work to prepare the best we can, there will be a real-time adjustment period and a drop in efficiency that will gradually ramp up to the enhanced productivity intended from the new Cerner Platform.

Plans for the days post-go live include, reducing patient volume by 50% where possible, thus allowing the work force to adjust to the new work flows while not compromising care. For 4 days after go-live the operating rooms and endoscopy suites should schedule to 50% of their usual volume. After a day or two it should be apparent how quickly everyone is getting up to speed and ramping up to usual volumes will be introduced gradually. Areas such as the emergency room, pathology and radiology, where volume is less controllable, adding staffing should be anticipated for the same reasons.

All of us engaged in the Beacon project appreciate the hard work that everyone, including the medical staff, has done to help assure a successful launch on 1 June. We thank you for the understanding that to assure safety and quality of care in the immediate post go live period that a reduced volume must be planned. If you normally operate or perform procedures at Midland Memorial, please plan on scheduling to accommodate a 50% reduction in volume from 1-4 June.

The glory of medicine is that it is constantly moving forward, that there is always more to learn. The ills of today do not cloud the horizon of tomorrow, but act as a spur to greater effort.

William James Mayo



CLINICAL DIETITIAN UPDATES

In 2016, Midland Memorial Hospital adopted a new form of diagnosing Malnutrition by implementing the **Nutrition Focused Physical Assessment (NFPA)** performed by trained clinical dietitians during nutrition assessments.

Alicia Stumph
Clinical Nutrition Manager
432-221-3887

alicia.stumph@midlandhealth.org

In order to appropriately code the Malnutrition diagnosis, please remember to do the following:

1. Co-Sign the requested Nutrition Note.

The original documentation can be found in either the Nutrition Initial Assessment or Nutrition Reassessment Notes.

2. Add the malnutrition diagnosis to your progress note, problem list, and discharge summary.

If you suspect that your patient may qualify for a malnutrition diagnosis, please consult your clinical dietitian or contact them via telephone at ext. 3438 (DIET).

We often have discharged patients being readmitted to the hospital or contacting the hospital in need of tube feeding formulas for their newly placed feeding tubes. Please remember to consult your clinical dietitian and social worker prior to discharge in order to ensure the patient's nutrition plan of care is in place PRIOR to discharge.

What roles do the clinical dietitian & social worker play in nutrition support?

1. Using the patient's past medical history, current medical diagnoses & anthropometric measurements, the clinical dietitian determines the estimated nutrition needs and the preferred tube feeding formula & regimen to be used.
2. The clinical social workers connect patients to community resources and services in order to ensure they have proper tube feeding formulas and nutrition support after they discharge.



FOOD FEATURES

SUSHI

What's new?

Effective Monday 4/09/2018

Fresh Sushi will be offered

Monday thru Saturday.



New Whole Food Plant Based Options!!

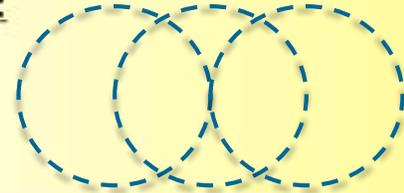
FNS is looking for individuals to help determine potential sales items. Eight slots are available to try samples on a date TBD.

If interested, please send an email to: alvin.carter@midlandhealth.org with more details to follow



Menu of Sampled Items Offered:

Backyard BBQ Medley
Forbidden Orange Stir – Fry
Garden Sesame Noodles
Gnocchi W/Sweet Potato
Japanese Coconut Vegetables



News for Night Owls!

For those night owls FNS will be strengthening the presence of food items during those times more details to come!



Hours for Great Food!

Hours of Operation in the Market are

Monday – Friday from 6:00am /12:00am & 12:30am – 2:00am

Weekends and Holidays are 6:00am – 5:00pm

Grill, Pizza, Soup/Sandwich, and Salad Bar Stations hours are from 6:00am until 9:00pm

Culinary Exchange hours are 11am to 2:00pm Monday through Friday

Omelet Station hours are 6am to 10:00am Monday through Friday

Food Items are now available at the Grill from 10:00am until 11:00am

Additional changes include favorite Features on the grill now available daily

We Bring the Food to YOU Coming Soon!

On Tuesday 4/24/2018, the Market will begin a new Food Cart program

This cart will feature Food and Beverages made accessible to you during your shift.

Initial phase includes serving breakfast items on the seventh floor.

Food Cart arrival will be daily at 9:00am All prices will be rounded to whole dollars payable with cash or your badge (manually entered in FNS system temporarily).

As popularity increases FNS hopes to offer this program on additional floors.



BEACON NEWS

Beacon.Project.Communications@midlandhealth.org

midlandhealth/ beacon.org



Beacon Physician Super User Training – (April 9 – April 20)

Super Users are departmental resources who receive advanced training to set context during critical End User training and provide peer to peer support during June 1 go-live. They assist with coaching their colleagues in adopting the most efficient practices and workflow. If you are interested in being a Super User, please contact Brittney Barlow. Brittney.Barlow@Midlandhealth.org

Beacon End User Training – (April 23 – June 1)

Refer to NetLearning for all course descriptions and schedules. Department directors and/or clinical managers must log into NetLearning and register all employees into Beacon role-specific training.

Beacon Provider Drop-in

Beacon Physician Advisor Dr. Wale Abolarin will be available to answer all Cerner questions as well as provide one on one system demonstrations.

Beacon Provider Demonstrations

- Palliative Care Provider Demonstration – April 3, Lab Conference Room (1:00 PM – 2:00 PM)
- Neonatology Provider Demonstration – April 10, Lab Conference Room/WebEx (9:00 AM – 10:00 PM)
- Pediatric Provider Demonstration – April 10, Lab Conference Room (12:00 PM – 1:00 PM)
- Hospitalists Day-in-the-Life – April 11, Physician’s Lounge (11:30 AM – 1:00 PM)
- FirstNet Provider Demonstration – April 18, Private Dining Room (11:00 AM – 12:00 PM)
- Hospitalists Day-in-the-Life – April 18, Physician’s Lounge (11:30 AM -1:00 PM)
- RadNet Provider Demonstration – April 24, Private Dining Area (5:00 PM – 6:00 PM)

Favorites Fair

Events for all providers to create and customize various types lists (e.g. patient list), personalize texts and set-up Message Center proxies and pools if needed. The Favorites Fair also allows providers to validate Beacon access and security. Favorites Fair will be held two weeks prior to June 1 go-live.

Beacon Physician Super User Kick-off Meeting will be held Thursday, April 5 11:30 AM -1:00 PM during weekly Physician workgroup meeting.



PROVIDER TRACKS

PROVIDER TRACK

Training Track	Target Audience	Course Name		Course Name
Inpatient Provider	All Acute Care Providers, PA, NP, DO, etc.	PowerChart Inpatient Provider Fundamentals [4 hours]	and	PowerChart Inpatient Provider Documentation [4 hours]
		<i>Prerequisite</i>		
Anesthesia Provider	Anesthesia Providers - MD, CRNA, etc.	PowerChart Inpatient Provider Fundamentals [4 hours]	and	SurgiNet Anesthesia [4 hours]
		<i>Prerequisite</i>		



PROVIDER TRACK

Training Track	Target Audience	Course Name		Course Name
Emergency Provider	ED Physician, PA, NP, Scribe, etc.	FirstNet ED Provider Fundamentals [4 hours]	and	FirstNet ED Provider Documentation [4 hours]
		<i>Prerequisite</i>		





Physician Super User Training Schedule

Date	Course	Audience	Time
April 9 th	Inpatient Provider Fundamentals	All Physicians/Providers including Anesthesiologists	8:00 AM – 12:00 PM
	Inpatient Provider Documentation	All Physicians/Providers excluding Anesthesiologists	1:00 PM – 5:00 PM
	Inpatient Provider Fundamentals	Anesthesiologists ONLY	5:00 PM – 9:00 PM
April 10 th	PowerChart Anesthesia Documentation	Anesthesiologists ONLY	8:00 AM – 12:00 PM or 1:00 PM – 5:00 PM or 5:00 PM – 9:00 PM
April 11 th	FirstNet Provider Fundamentals	Emergency Physicians/Providers ONLY	8:00 AM – 12:00 PM
	FirstNet Provider Documentation	Emergency Physicians/Providers ONLY	1:00 PM – 5:00 PM
April 11 th	Ambulatory Provider Fundamentals	Ambulatory Providers ONLY	8:00 AM – 12:00 PM
	Ambulatory Provider Documentation	Ambulatory Providers ONLY	1:00 PM – 5:00 PM
April 16 th	Inpatient Provider Fundamentals	Anesthesiologists ONLY	5:00 PM – 9:00 PM
April 17 th	Ambulatory Provider Fundamentals	Ambulatory Providers ONLY	8:00 AM – 12:00 PM
	Ambulatory Provider Documentation	Ambulatory Providers ONLY	1:00 PM – 5:00 PM
	PowerChart Anesthesia Documentation	Anesthesiologists ONLY	5:00 PM – 9:00 PM
April 18 th	Inpatient Provider Fundamentals	All Physicians/Providers including Anesthesiologists	8:00 AM – 12:00 PM
	Inpatient Provider Documentation	All Physicians/Providers excluding Anesthesiologists	1:00 PM – 5:00 PM



Super User Roles and Responsibilities

Super Users are departmental resources who receive advanced training to set context during critical End User training and provide peer to peer support during go-live. They also assist with coaching their colleagues in adopting the most efficient practices and workflow.

Beacon Super Users will be tasked with the following responsibilities within their respective departments. These tasks may be delegated to others as appropriate.

1. Beacon Super Users will be provided additional "Advanced" training on functionality that is not covered in end user training sessions.
2. Beacon Super Users are expected to create a supportive learning environment for the members of their department.
3. Beacon Super Users are comfortable managing change and are often early adopters of technology. In their Super User role, they will strive to assist fellow staff members acclimate to Beacon, follow appropriate workflows and ultimately, help improve adoption using a positive, supportive approach.
4. Beacon Super Users are expected to set an example to others in how they utilize the functionality of Beacon by using approved workflows.
5. It is critical for Beacon Super Users to attend meetings to get support, receive current Beacon updates and share new ideas.
6. Beacon Super Users will receive educational materials as they are developed in response to known issues. Super Users will work with Beacon Project leadership and department directors/clinical managers to communicate Beacon information and updates to their respective departments.
7. Beacon Super Users should work with departmental SMEs and HIS analyst(s) to review and discuss department use of Beacon, identify expectations that have not been met, and bring forward plans or suggestions for how to meet the system-wide use guidelines. The Super User may also be asked to work with specific users to meet expectations.
8. Beacon Super Users should take a few minutes at staff meetings/huddles to communicate what is new or changed in the Beacon application used in the department. Super Users should encourage staff participation and incorporate their ideas and feedback whenever possible.





DROP IN

Wale Abolarin, MD, MsHI

Physician Advisor and Orders Consultant

will be available for one on one questions and demonstrations

WHEN?	MON	4/9	11:00a - 1:00p
	TUE	4/10	10:00a - 12:00p
	WED	4/11	8:00a - 10:00a
	THUR	4/12	8:00a - 10:00a
	MON	4/16	11:00a - 1:00p
	TUE	4/17	11:00a - 1:00p
	WED	4/18	8:00a - 10:00a
	THU	4/19	9:00a - 11:00a

WHERE? MEDICAL AFFAIRS CONFERENCE ROOM - located inside Physicians Lounge

CONTACT DR. WALE

babawale.abolarin@MidlandHealth.org

WITH ANY QUESTIONS

Itxia Acevedo-Santiago, PA-C went out of her way to make sure I was comfortable with the procedure and walked me through it.

Dr. Stephanie Villarreal and Dr. Kolawole Odumusi absolutely made my daughter and I feel such comfort. Thank you for going beyond the call!



BRAVO!

A great bonus of my recent hip replacement surgery was the appearance each day of the kind and familiar face of my long time friend, Dr. Bobby Vogel. Thorough, careful courteous and reassuring, Dr. Vogel was a most welcome person in the good care I received.

Dr. Ali Khan and Dr. Raja Naidu were phenomenal in treating me and taking care of me.

My husband had robotic hernia surgery and was lucky enough to have the services of one of Midland's top surgeons, Dr. Shelton Viney. All went well and he is rapidly recovering..... We are so fortunate to have such a fine hospital in Midland. To show our appreciation, we wish to make a contribution to the MMH Foundation.

APRIL POWER MOVE

PURPOSEFUL HOURLY ROUNDING



WE WILL ROUND ON PATIENTS EVERY HOUR BETWEEN 6 AM-10 PM AND EVERY TWO HOURS FROM 10 PM-6 AM. DURING THESE ROUNDS, PAIN, POSITION, POTTY AND POSSESSIONS WILL BE ADDRESSED.

MIDLAND HEALTH

Medical Staff Service Department Employee Spotlight



Falisha Sanders
Administrative Assistant
432-221-5926
falisha.sanders@midlandhealth.org

Falisha has been with Midland Memorial Hospital for 5½ years, starting in The Market and joining Medical Staff Services in September 2017. She enjoys meeting the Medical Staff and assisting the Medical Staff Department. Learning the processes has been an exciting part of her new journey.

Falisha is a proud MaMa to 2 grandkids and loves spending time with them, going out to eat and to the movies with friends and family.

We are excited to have her as part of our Department!



Strawberry Avocado Spinach Salad

Ingredients:

- 3 cups spinach
- ½ cup of sliced strawberries
- ½ chopped avocado
- 2 tablespoons pecans
- 2 tablespoons goat cheese
- Favorite balsamic vinaigrette or fresh lemon juice

Directions:

Add all ingredients to a bowl, drizzle lightly with balsamic vinaigrette or fresh lemon juice, mix thoroughly.



<http://www.spinach4breakfast.com/strawberry-avocado-spinach-salad/>

UPDATES

A Water Management Plan is fully active at Midland Health.

The CDC and ASHRAE 188 Guidelines are now recommended by CMS and DNV certification.

The water management team includes the departments of Infection Prevention, Facilities, Microbiology and Quality Management with leadership provided by the VP of Hospitality & Support Services.

An annual risk analysis was conducted and the City of Midland water supply was mapped throughout our facility.

Monthly testing of water samples for chlorine and temperature in addition to quarterly culturing of the Central Utility Plant and fountain are being recorded.

Patient monitoring is done via urine antigen testing for Legionella and cultures are sent out for confirmation to a reference lab.

Monthly data is reported to the Physical Environment Committee and Infection Control Committee.

Val Sparks, MSN, RN, CIC
Infection Prevention & Control
432-221-1647
vsparks@midlandhealth.org

HEALTHY KIDS DAY

Date: April 28, 2018

Time: 11:00 AM - 1:30 PM CDT

Website: <http://www.midlandymca.org>

Event Description:

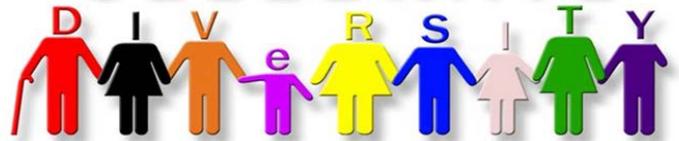
Healthy Kids Day 2018 On Saturday, April 28th, from 11:00am to 1:30pm, the YMCA of Midland is holding a free community event to inspire parents and kids to stay physically and intellectually active all summer long. Healthy Kids Day is the Y's national initiative to improve health and well-being of kids and families, and features activities such as games, healthy cooking demonstrations, arts and crafts, and a half-pint triathlon to motivate and teach families how to develop healthy routines at home. From achieving goals, to making friends, and developing strong character, the Y supports youth from cradle to career. For more information please call the YMCA of Midland at 432-682-2551.



You can submit ideas, announcements and important information to be published in the newsletter to

missy.taylor@midlandhealth.org

CELEBRATE



April is Celebrate Diversity Month

For further information, contact:
Elsa Velásquez-Reed CDP BSN
Coordinator Cultural Diversity
400 Rosalind Redfern Grover Parkway
Midland, Texas 79701
Office: 432.221.5298
Cell: 432.288.4842
Fax: 432.221.4657
E-Mail: elsa.reed@midlandhealth.org



PHARMACY UPDATE

Diltiazem IV is currently on severe shortage. We have less than 10 vials on hand and will only be allocated to 10 vials per month from our supplier. It is projected there will be more supply by mid-April.

For any patient on IV diltiazem, please consider switching them to PO as quickly as possible.

Some other alternative options we have available include IV verapamil, metoprolol, and amiodarone depending on the indication and patient data.

Please let us know of any questions or concerns.



Michalea Daggett, PharmD., BCPS
Pharmacy Clinical Manager
432-221-1685
michalea.Daggett@midlandhealth.org

CME / CNE

CME ideas or suggestions?
Questions regarding CME?
Contact Leigh Milefsky
Leigh.Milefsky@midlandhealth.org
Or 432-221-1533

Upcoming opportunity



FOOD IS MEDICINE

April 14, 2018

CME & CNE
Credits Available

Hosted by:
healthy  city

For tickets: www.ourhealthycity.com
or www.wagnernoel.com



Dr. Scott Stoll will be joined by three new presenters, Dr. Kim Williams, Dr. Michael Klaper, and plant-based dietician Julieanna Hever—all of whom are leading healthcare professionals in the world of plant-based nutrition.

These presenters will discuss how to take the “DIE” out of your diet by using plant-based nutrition to prevent and reverse cardiovascular disease and Type II diabetes. Plus, learn how to stock your kitchen, plan your meals, and prepare healthy and delicious meals for your family. This all-day seminar includes sessions from the speakers, a delicious plant-based lunch, book signings and a Q&A session with the experts.

Contact Leigh Milefsky for additional information
432-221-1533



MQA Board of Directors

Lawrence Wilson, MD	President
Sari Nabulsi, MD	Vice President, Chief Medical Officer
Juan Gil, MD	Secretary
Michael Miller, MD	Member
Zachary Castle, DO	Member
Terry Beck, MD	Member
Padmaja Patel, MD	Member
Johnny Flitton, PA-C	Ex-Officio Member
Rebecca Pontaski, MHA	Ex-Officio Member



Sari Nabulsi, MD, MBA, FAAP, CPE

Dr. Sari A. Nabulsi, MD, MBA, FAAP,CPE is the Assistant Vice President for Medical Affairs at Midland Memorial Hospital. He is also the Chief Medical Officer for MQA (Midland Quality Alliance). He has primary responsibility for Case Management and Utilization for MQA; additionally, heads the Quality department for MQA. He is also the Medical Director of the Pediatric Hospitalist Program at Midland Memorial Hospital and a Physician Champion for the Cerner Project.

Dr. Nabulsi Completed an MBA at Texas tech in Lubbock, Texas. He also has CPE (Certified Physician Executive) by the American Association for Physician Leaders. He has many certificates in Medical Management and Hospital Administration from Rice University.

Dr. Nabulsi has been a Pediatrician for 22 years. He worked in Illinois for 2 years prior to moving to Midland, Texas. He is still actively practicing.

His passion is applying Quality-based measure to help raise level of care, reduce complications and increase patients' satisfaction. Through MQA, he hopes to develop the vehicle for Physicians, not only to improve their deliverance of quality, but also to gain recognition, both financially and insurance/insurance levels.



Pathway to

THRIVING *in 2018 and beyond*

Monday, April 30, 2018
6:00 pm – 7:30 pm
MIDLAND SHARED SPACES
3500 North A Street, Suite 1100
RSVP - Missy Taylor
432-221-4629

More information to follow